
ONESOURCE JOINT COMMITTEE

7 February 2020

Subject heading:

oneSource Improvement Action Plan
Q3 progress update

Report author and contact details:

Simon Pollock, Executive Director,
oneSource

Financial summary:

Not applicable

SUMMARY

The oneSource Improvement Action Plan was presented and agreed at the Joint Committee in July. The Improvement Action Plan specified that progress will be reported to the Joint Committee and partner Councils on a quarterly basis. The first quarter update was presented at the 12th July Joint Committee. This report presents to the Committee progress with the Improvement Plan for the third quarter: October – December 2019.

RECOMMENDATIONS

1. To note the oneSource Improvement Plan Action Plan Q3 progress update attached at Appendix 1.

REPORT DETAIL

1. Background

- 1.1 Following the 2018 election, the partner Councils developed a new direction for oneSource with the focus on the provision of excellent services to the three partner Councils and continuous improvement in service delivery.

- 1.2 The oneSource Improvement Plan was developed in response to this, and in discussion with all three Councils, reflecting the improvements they wish to see in oneSource's services. The finalised Improvement Action Plan was presented and agreed at the Joint Committee in July 2019.
- 1.3 The Improvement Plan takes into account the discussions between the partner Councils, and reflects the views of the partners in identifying and addressing the areas for improvement, the Corporate Plans and / or priorities of all three partner Councils and will support the delivery of these.

2. Improvement Action Plan progress

- 2.1 In agreeing the Improvement Plan, the Joint Committee stressed that delivery of the Plan was key and that regular reporting was expected at both the Joint Committee meetings and to the partner Councils via the s151 officers.
- 2.2 An update on the delivery of the Improvement Plan is reported to the Joint Committee each quarter.
- 2.3 Progress with the Improvement Action Plan for the period of October– December 2019 is now attached at Appendix 1.

Legal implications and risks: Not applicable

Financial Implications and risks: Not applicable

HR Implications and risks: Not applicable

Appendices:

- 1. oneSource Improvement Action Plan progress (October – December 2019)**

Background Papers

None